

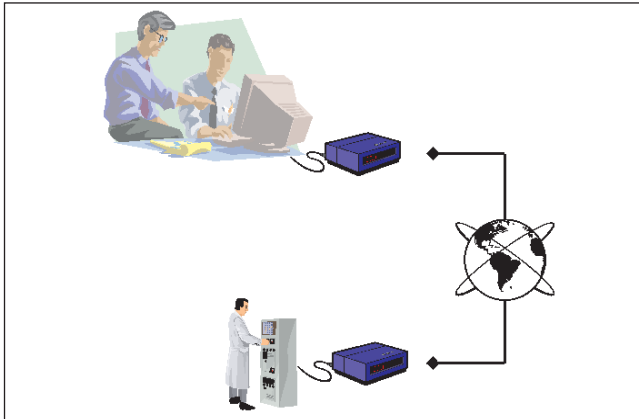
BRANSON

information



Price List TeleService 2000mc net

(Valid until December 31, 2005)



- The assignment of the equipment for in-house purposes of the client

Basic fee (annual)

for first machine	1.500,- EUR
for each further machine	300.-- EUR

Current charge fees/Personnel fees (with contract):

Online-Intervention	2,- EUR/min
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(Remote Diagnostics, Troubleshooting and Application Support)

Current charge fees/Personnel fees (without contract):

Online-Intervention	3,-- EUR/min
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(Remote Diagnostics, Troubleshooting and Application Support)

Telephone charges in accordance with telephone bill

1. General

All 2000mc net are equipped with a modem and a „Remote Access“ software. BRANSON is using the TeleService for setup of the machine and during the warranty period to deliver the customer the most efficient support. For that reason it is important to have an analogue phone line available near the machine.

Services that are not covered by warranty and services that are carried out after the warranty period are charged separately. The prices for online interventions are the same, with or without Camera-Equipment.

2. Equipment

Standard TeleService

- Modem
- Licence for "Remote Access"-Software

including installation, testing and introduction

free of charge

Analogue telephone line required!

3. Service Fees

Option: TeleService-Contract

- Guaranteed response time of 3 hours during the available service times
- Telephone consultations and support
- Gratis completion of an online training scheme "Introduction to the operation of the 2000mc"
- Free software updates for standard software